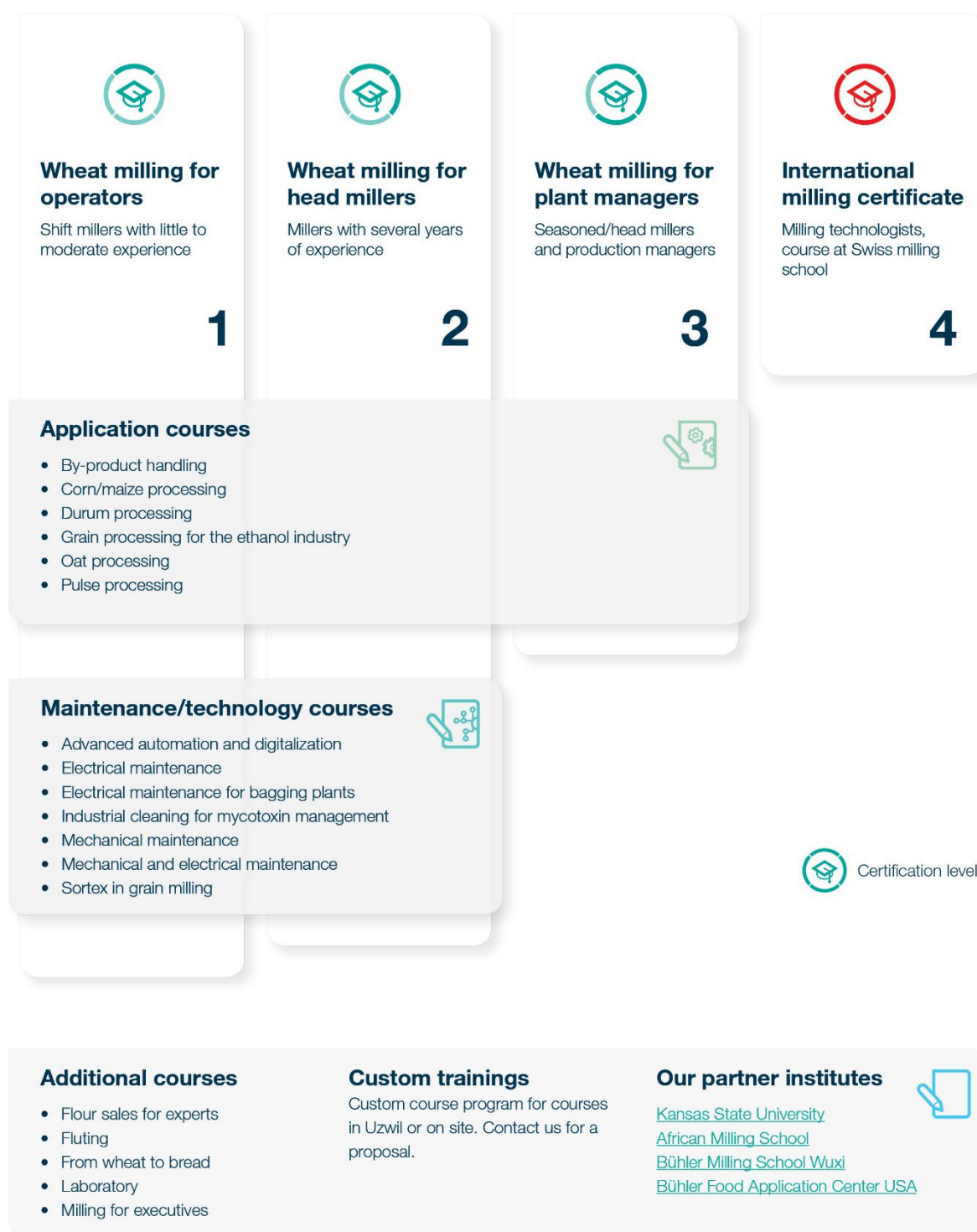


# **Milling Academy** Course and Costs 2024

1	Development path of the Milling Academy .....	3
2	Certification levels .....	4
	Wheat milling for operators (level 1) .....	5
	Wheat milling for head millers (level 2) .....	5
	Wheat milling for plant managers (level 3) .....	5
3	Application courses .....	6
	Corn/maize processing .....	6
	Durum processing .....	6
	Grain processing for the ethanol industry .....	7
	Oat processing .....	7
4	Maintenance/technology courses .....	8
	Advanced automation & digitalization .....	8
	Electrical maintenance .....	9
	Electrical maintenance for bagging plants .....	9
	Industrial grain cleaning for mycotoxin management .....	9
	Mechanical and electrical maintenance .....	9
	Mechanical maintenance .....	10
	Sortex in grain milling .....	10
5	Additional courses .....	11
	Flour sales for experts .....	11
	From wheat to bread .....	11
	Laboratory .....	12
	Milling for executives .....	12
	Pulses processing .....	12
6	Courses at other locations or partner institutes .....	13
	Milling for executives at Bühler Wuxi, China .....	13
	Milling for experts at KSU, USA .....	13
	Flowsheet technology at KSU, USA .....	14
	Milling for executives at KSU, USA .....	14
7	Course prices .....	15
	Catalogue courses .....	15
	Custom-made courses .....	15
	Cancellation fees valid for all courses and accommodation packages .....	15
8	Accommodation packages .....	16
	Certification level 3 / additional courses one week .....	16
	Certification level 1 and 2 / application / technology / maintenance courses one week .....	16
	Certification level 1 and 2 / application / two weeks courses .....	16
	General Terms and Conditions for training services on Bühler sites .....	17

# 1 Development path of the Milling Academy



## 2 Certification levels<sup>1</sup>

Wheat milling for operators (level 1)	DE	19.02. – 23.02.2024
		23.09. – 27.09.2024
	EN	15.04. – 26.04.2024
		19.08. – 30.08.2024
	ES	30.09. – 11.10.2024
	FR	26.02. – 08.03.2024
	IT	On request
Wheat milling for head millers (level 2)	EN	11.03. – 22.03.2024
		09.09. – 20.09.2024
	FR	11.03. – 15.03.2024
	ES	14.10. – 25.10.2024
	IT	30.09. – 04.10.2024
	PT	05.08. – 16.08.2024
	JPN	10.06. – 21.06.2024
Wheat milling for plant managers (level 3)	DE	12.02. – 16.02.2024
	EN	05.02. – 09.02.2024
		11.11. – 15.11.2024
	ES	On request
	FR	On request

<sup>1</sup> Course dates without guarantee. For changes or cancellations, please visit our website at [buhlergroup.com/academy](https://buhlergroup.com/academy).

### Wheat milling for operators (level 1)

<b>Duration</b>	2 weeks / 1 week for German language
<b>Language</b>	Deutsch, English, español, français, italiano
<b>Topics</b>	Basic process knowledge, machine design, plant operation
<b>Target group</b>	1 <sup>st</sup> leg of milling technology
<b>Requirements</b>	Little to moderate working experience in a flour mill

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### Wheat milling for head millers (level 2)

<b>Duration</b>	2 weeks
<b>Language</b>	English, français, italiano, にほんご
<b>Topics</b>	Advanced process technology, advanced flowsheet technology
<b>Target group</b>	Shift millers, head millers, mill managers with several years of experience
<b>Requirements</b>	Good working experience, theoretical knowledge (level 1)

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### Wheat milling for plant managers (level 3)

<b>Duration</b>	1 week
<b>Language</b>	Deutsch, English, français
<b>Topics</b>	In-depth flowsheet discussions and analysis of milling systems, optimized break handling, ideal purifier settings, starch damage
<b>Target group</b>	Head millers, production managers, seasoned millers
<b>Requirements</b>	Solid theoretical milling knowledge required (level 1 + 2), several years of practical experience

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### 3 Application courses<sup>2</sup>

Corn/maize processing	EN	05.02. – 09.02.2024
	ES	09.09. – 13.09.2024
Durum processing	DE	On request
	EN	25.11. – 29.11.2024
	FR	On request
	IT	On request
Grain processing for the ethanol industry	EN	On request
Oat processing	DE	On request
	EN	05.08. – 09.08.2024
		07.10. – 11.10.2024
	ES	08.04. – 12.04.2024

#### Corn/maize processing

- Duration** 1 week
- Language** English, español
- Topics** Machines and process application, degermination, flowsheets
- Target group** Shift millers, head millers, mill managers
- Requirements** Moderate working experience in a corn mill

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#### Durum processing

- Duration** 1 week
- Language** Deutsch, English, français, italiano
- Topics** Process technology, flowsheet technology, practical exercises
- Target group** Shift millers, head millers, mill managers
- Requirements** Good working experience in a durum mill

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<sup>2</sup> Course dates without guarantee. For changes or cancellations, please visit our website at [buhlergroup.com/academy](https://buhlergroup.com/academy).

## Grain processing for the ethanol industry

<b>Duration</b>	1 week (on request)
<b>Language</b>	English
<b>Topics</b>	Ethanol machines knowledge and process technology
<b>Target group</b>	Operators, technologists, and maintenance personal
<b>Requirements</b>	Basic technical knowledge

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## Oat processing

<b>Duration</b>	1 week
<b>Language</b>	Deutsch, English, español
<b>Topics</b>	Machines and process application, dehulling, kilning etc. flowsheet technology
<b>Target group</b>	Shift millers, head millers, mill managers
<b>Requirements</b>	Moderate working experience in an oat mill

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## 4 Maintenance/technology courses<sup>3</sup>

Advanced automation & digitalization	DE	On request
	EN	04.03. – 08.03.2024
		02.09. – 06.09.2024
Electrical maintenance	EN	17.06. – 21.06.2024
		18.11. – 22.11.2024
	ES	03.06. – 07.06.2024
Electrical maintenance for bagging plants	EN	On request
Industrial grain cleaning for mycotoxin management	EN	On request
Mechanical and electrical maintenance	DE	26.02. – 01.03.2024
	EN	16.09. – 20.09.2024
	ES	On request
	FR	19.02. – 23.02.2024
Mechanical maintenance	EN	10.06. – 14.06.2024
		11.11. – 15.11.2024
	IT	On request
Sortex in grain milling	DE	20.05. – 24.05.2024
	EN	19.08. – 23.08.2024

### Advanced automation & digitalization

- Duration** 1 week
- Language** Deutsch, English
- Topics** Modern automation systems, PLC / PC systems, trouble shooting, maintenance, new digital solutions, Internet of Things, Industry 4.0
- Target group** Service engineers, electrical maintenance manager, head millers and production managers with close involvement in production, product optimization and quality management
- Requirements** Solid working experience in a flour mill, basic process knowledge, good electrical knowledge, PC/PLC basic knowledge

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<sup>3</sup> Course dates without guarantee. For changes or cancellations, please visit our website at [buhlergroup.com/academy](https://buhlergroup.com/academy).



### Electrical maintenance

<b>Duration</b>	1 week
<b>Language</b>	English, español
<b>Topics</b>	Electrical components, control units, calibration, fault finding
<b>Target group</b>	Electrical maintenance staff
<b>Requirements</b>	Electrical basic knowledge, technical skills

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### Electrical maintenance for bagging plants

<b>Duration</b>	1 week (on request)
<b>Language</b>	English
<b>Topics</b>	Components of a bagging system, electronic scale training etc.
<b>Target group</b>	Electrical maintenance staff
<b>Requirements</b>	Electrical basic knowledge, technical skills

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### Industrial grain cleaning for mycotoxin management

<b>Duration</b>	3 days
<b>Language</b>	English
<b>Topics</b>	Detection, analysis, and reduction of mycotoxins on industrial scale in the cereal industry – theory and practical approach
<b>Target group</b>	Production managers with close involvement in quality management, quality management personnel, laboratory personnel
<b>Requirements</b>	Solid working experience in the grain processing industry

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### Mechanical and electrical maintenance

<b>Duration</b>	1 week
<b>Language</b>	Deutsch, español, français
<b>Topics</b>	Basic mechanical and electrical maintenance organization, roll and bearings changes, electrical fault finding and general machine maintenance
<b>Target group</b>	Mechanical and electrical maintenance staff
<b>Requirements</b>	Basic mechanical and electrical knowledge and technical skills

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## Mechanical maintenance

- Duration** 1 week
- Language** Deutsch, English, español, italiano
- Topics** Maintenance organization, roll change, bearing change, general machine maintenance
- Target group** Mechanical maintenance staff
- Requirements** Basic mechanical knowledge, technical skills

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## Sortex in grain milling

- Duration** 1 week
- Language** Deutsch, English
- Topics** In-depth know-how of Sortex and its applications in grain milling
- Target group** Seasoned shift millers and head millers with close involvement in production, product optimization and quality management
- Requirements** Moderate to solid working experience in a flour mill

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## 5 Additional courses<sup>4</sup>

Flour sales for experts	EN	On request
From wheat to bread	DE	On request
	EN	On request
Laboratory	EN	On request
Milling for executives	EN	22.01. – 26.01.2024
		15.04. – 19.04.2024
		05.08. – 09.08.2024
		18.11. – 22.11.2024
	ES	13.05. – 17.05.2024
		04.11. – 08.11.2024
	FR	14.10. – 18.10.2024
	EN	04.11. – 08.11.2024

### Flour sales for experts

- Duration** 1 week
- Language** English
- Topics** Milling process technology, flour, dough and bread analytics, bread making process, bread improvers
- Target group** Flour sales experts, production managers, mill owners
- Requirements** Moderate technological knowledge necessary

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### From wheat to bread

- Duration** 1 week
- Language** Deutsch, English
- Topics** Course with strong focus on practical work covering the whole chain from wheat intake to the finished baked goods
- Target group** Head millers, production managers, seasoned millers
- Requirements** Solid theoretical milling knowledge required (milling school, advanced milling courses), several years of practical experience

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<sup>4</sup> Course dates without guarantee. For changes or cancellations, please visit our website at [buhlergroup.com/academy](https://buhlergroup.com/academy).

## Laboratory

<b>Duration</b>	1 week (on request)
<b>Language</b>	English
<b>Topics</b>	Basic knowledge laboratory analysis and interpretation
<b>Target group</b>	Laboratory personnel
<b>Requirements</b>	Little to moderate laboratory knowledge necessary

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## Milling for executives

<b>Duration</b>	1 week
<b>Language</b>	Deutsch, English, español, français
<b>Topics</b>	Process technology, key performance indicators
<b>Target group</b>	Managers in leading positions, mill owners
<b>Requirements</b>	No technological knowledge necessary

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## Pulses processing

<b>Duration</b>	1 week
<b>Language</b>	English
<b>Topics</b>	Machines and process application, degermination, flowsheets, value adding processes
<b>Target group</b>	Head millers, mill managers and mill owner
<b>Requirements</b>	No requirements

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## 6 Courses at other locations or partner institutes<sup>5</sup>

Milling for executives at Bühler Wuxi, China	EN	23.09. – 27.09.2024
Milling for experts at KSU, USA	EN	04.03. – 08.03.2024
Flowsheet technology at KSU, USA	EN	04.11. – 08.11.2024
Milling for executives at KSU, USA	EN	26.02. – 01.03.2024
		19.08. – 23.08.2024
	ES	12.08. – 16.08.2024

### Milling for executives at Bühler Wuxi, China

- Location** Bühler Wuxi, China
- Duration** 1 week
- Language** English
- Topics** Process technology, key performance indicators
- Target group** Managers in leading positions, mill owners
- Requirements** No technological knowledge necessary

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### Milling for experts at KSU, USA

- Location** Kansas State University, USA
- Duration** 1 week
- Language** English
- Topics** In-depth flowsheet discussions and analysis of milling systems, optimized break handling, ideal purifier settings, starch damage
- Target group** Head millers, production managers, seasoned millers
- Requirements** Solid theoretical milling knowledge required (milling school, advanced milling courses etc.), several years of practical experience

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<sup>5</sup> Course dates without guarantee. For changes or cancellations, please visit our website at [buhlergroup.com/academy](https://buhlergroup.com/academy).

### Flowsheet technology at KSU, USA

<b>Location</b>	Kansas State University, USA
<b>Duration</b>	1 week
<b>Language</b>	English
<b>Topics</b>	Course with strong focus advanced flowsheet technology. Various flowsheet concepts and new approaches in the milling industry
<b>Target group</b>	Head millers, production managers, seasoned millers
<b>Requirements</b>	Solid theoretical milling knowledge required (milling school, advanced milling courses), several years of practical experience

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### Milling for executives at KSU, USA

<b>Location</b>	Kansas State University, USA
<b>Duration</b>	1 week (on request)
<b>Language</b>	English
<b>Topics</b>	Process technology, key performance indicators
<b>Target group</b>	Managers in leading positions, mill owners
<b>Requirements</b>	No technological knowledge necessary

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## 7 Course prices<sup>6</sup>

### Catalogue courses

Certification level 1 course, duration 2 weeks	CHF 4'250.-
Certification level 2 course, duration 2 weeks	CHF 4'250.-
Certification level 3 course, duration 1 week	CHF 2'350.-
Certification level 1 and 2 courses, duration 1 week	CHF 2'100.-
Additional courses, duration 1 week	CHF 2'350.-
Application courses and technology courses, duration 1 week	CHF 2'100.-
Maintenance courses, duration 1 week	CHF 1'900.-

### Custom-made courses

The content and price will be defined upon request and a specific quote will be provided.

Trainings are at the Bühler Milling Academy in Switzerland or directly on customer site.

For requests please contact us:

[millingacademy@buhlergroup.com](mailto:millingacademy@buhlergroup.com)

### Cancellation fees valid for all courses and accommodation packages

21 to 11 calendar days before the course starts	10 % of the costs
10 to 3 calendar days before the course starts	50 % of the costs
2 or less calendar days before the course starts	100 % of the costs

<sup>6</sup> Per participant, excl. transfer and accommodation (for packages see next page)

## 8 Accommodation packages<sup>7</sup>

### Certification level 3 / additional courses one week

4* Hotel in Uzwil	CHF 950.-
4* Hotel in St. Gallen (daily public transfer included)	CHF 1'120.-
Included within one week:	
6 nights, single room including breakfast	
Pick-up at hotel on the first training day	
Daily transfer by train Hotel – Milling Academy – Hotel	

### Certification level 1 and 2 / application / technology / maintenance courses one week

3* Hotel in Uzwil	CHF 740.-
3* Hotel in Wil (daily public transfer included)	CHF 890.-
included within one week:	
6 nights, single room including breakfast	
Pick-up at hotel on the first training day	
Daily transfer by train Hotel – Milling Academy – Hotel	

### Certification level 1 and 2 / application / two weeks courses

3* Hotel in Uzwil (incl. weekend public transport travel pass, 3 days)	CHF 1'900.-
3* Hotel in Wil / St. Gallen (incl. Swiss travel pass, 15 days)	CHF 2'600.-
included within two weeks:	
13 nights, single room including breakfast	
Pick-up at hotel on the first training day	
Daily transfer by train Hotel – Milling Academy – Hotel	

### Address

Bühler AG  
Milling Academy  
CH-9240 Uzwil  
Switzerland

T +41 71 955 30 58

[www.buhlergroup.com/academy](http://www.buhlergroup.com/academy)  
[millingacademy@buhlergroup.com](mailto:millingacademy@buhlergroup.com)

<sup>7</sup> Related to third parties market impacts the accommodation package costs could change.

## General Terms and Conditions for training services on Bühler sites

### 1. General

These General Terms and Conditions (hereinafter “GTC”) are applicable for all contracts concluded with Bühler AG (hereinafter “Bühler”) for customer-specific training services as well as contracts concluded by way of our online portal at [www.buhlergroup.com](http://www.buhlergroup.com) (hereinafter “Online Portal”) for standard training services which are provided by Bühler on Bühler sites, provided that no different agreement has been made in the individual contract in writing. Changes and / or amendments to these GTC are only accepted if agreed between the parties in writing.

### 2. Conclusion of contract in case of customer-specific training services

In case of customer-specific training services the customer requests a quote of Bühler by telephone or by e-mail. The contract between Bühler and the customer comes into effect with the signature of the respective training contract by Bühler and the customer.

### 3. Conclusion of contract in case of standard training services

The binding registration of a customer is made electronically through the Online Portal by submitting the filled-in registration form for the respective participant. The contract between Bühler and the customer for standard training services comes into effect with the confirmation of registration by Bühler, which is sent to the e-mail address provided by the customer.

### 4. Postponing / cancellations / adjustments of training services

- a) In case of an insufficient number of participants, Bühler explicitly reserves the right to cancel or postpone planned trainings until 4 weeks before the scheduled start of the training. In case of a cancellation by Bühler, paid training fees will be fully refunded. No other compensations are provided by Bühler. Cancellations and postponements of the trainings do not entitle the customer to claim any damages from Bühler.
- b) Brochures, catalogues as well as documentations from Bühler concerning the training services are non-binding. Bühler explicitly reserves the right to make minor adjustments concerning the schedule and the localities as well as to replace the training leader or speaker in case of sickness or other non-availability.

### 5. Training material

Bühler reserves all rights in any provided training material and documentation. Such material is provided to participants on a nonexclusive right to use that material only for the purpose of the respective paid training. Any other use, the making of unauthorized copies and / or the distribution to third parties is strictly prohibited without the prior written consent by Bühler.

### 6. Costs and fees

Prices for the participation in trainings (hereinafter „Training Fee“) are understood net without any deductions and for each training participant. The applicable statutory value added tax (VAT) is not included in the Training Fee and is indicated separately on the invoice. The costs for accommodation (1 night before the start of the training and 1 night per full training day), of breakfast, of surrendered training material and of possible transport between the hotel and training site are included in the Training Fees. Training participants shall be accommodated in a three-star hotel according to local conditions, unless otherwise agreed upon in the individual contract. The costs of travel shall be borne by the customer in any case. All other costs, such as costs for an extension of the stay after completion of the training, meals and drinks outside of trainings as well as any telephone charges are to be borne by the customer respectively the participant.

### 7. Payment terms

- a) The Training Fee is due and payable without deduction immediately after receipt of the invoice.
- b) If a training registration is cancelled by the customer, Bühler will charge the following fees:
  - Cancellation 22 or more calendar days before the start of the training: no cancellation fee
  - Cancellation within 21 to 11 calendar days before the start of the training: cancellation fee of 10% of the entire Training Fee
  - Cancellation within 10 to 3 calendar days before the start of the training: cancellation fee of 50% of the entire Training Fee
  - Cancellation 2 or less calendar days before the start of the training: cancellation fee of 100% of the entire Training Fee.

Any cancellation must be received by Bühler in writing at the latest on the indicated day.

- c) The customer is entitled to designate a substitute participant, if he informs Bühler about it in writing prior to the start of the training.

### 8. Place of performance

Place of performance for all contractual obligations are the Bühler sites indicated in the training documents, unless otherwise agreed in the individual contract. For reasons of health protection, training participants are obliged to strictly follow the instructions of the training leader and of Bühler on training premises at any time. Equipment, machinery, and rooms on the training premises shall only be used and operated within the context of the training and in presence of the training leader.

### 9. Visas / permits

It is the responsibility of the customer to obtain all necessary permits and visas in time. He must take into account that trainings may (according to the respective training outline) take place in different countries. All costs resulting from a delay caused by obtaining the permits and visas not in time, are to be borne by the customer.

### 10. Insurances

It is within the responsibility of the customer to conclude insurance policies to cover for example possible illness, accidents, or medical treatment of the training participants. Bühler will not conclude any insurance coverage for training participants.

### 11. Travel Information

Information regarding accommodation and travel will be provided to the customer in due course. Any special requirements in relation to the accommodation or meals must be communicated to Bühler in writing at an early stage. Otherwise Bühler will offer European meals and drinks.

### 12. Force Majeure

- a) Bühler shall be entitled to suspend or cause the suspension of the training in case that events beyond the control of Bühler, which were unforeseeable at the time of conclusion of the individual contract, such as e.g. fire, explosions, natural disaster (e.g. earthquake, flood), epidemics, mobilization, confiscation, war, acts of piracy, riots, embargos, boycotts, lack of means of transport etc. render the performance of the training impossible or unreasonably difficult; the same principles apply if subcontractors of Bühler are affected by such events.
- b) Bühler shall notify the customer in writing within due time on the occurrence and end of such events of Force Majeure.
- c) The term for fulfilment of the contractual obligations shall be extended for the duration of the Force Majeure events and their effects.

d) Bühler shall be entitled to terminate an individual contract in writing, should an event of Force Majeure last continuously for more than six weeks. In such a case the customer shall indemnify Bühler for the works and services performed as well as for the costs accrued prior to the occurrence of the event of Force Majeure.

### **13. Liability**

a) Subject to provisions to the contrary in these GTC or to mandatory provisions of the applicable law, neither party shall be liable towards the other for any indirect or consequential damages, such as, but not limited to, loss of contracts, loss of use, loss of profit and any other indirect or consequential damages.

b) Subject to the mandatory provisions of the applicable law Bühler's overall liability shall be limited to the amount of the Training Fee.

### **14. Termination of an individual contract**

a) Bühler is entitled to terminate an individual contract with immediate effect if aa) the customer has not paid the Training Fee according to clause 7 a); or bb) the customer has violated a provision of these GTC, and such breach has not been cured within 5 (five) days after Bühler has notified the customer of such breach. In such a case Bühler is entitled to entirely retain the Training Fee.

b) In the event of cancellation of the registration by the customer a reimbursement is made according to clause 7 b) where applicable.

### **15. Place of jurisdiction / applicable law**

The place of jurisdiction for all disputes arising out of or in connection with these GTC and the individual contract shall be exclusively CH-9240 Uzwil. These GTC and the individual contract shall be governed by the Swiss substantive law.

**Bühler AG, CH - 9240 Uzwil**